



New England Carpenters
Benefit Funds

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INTRODUCING OUR NEW APPOINTMENT SCHEDULING FEATURE FOR PENSION & ANNUITY VISITS TO FUND OFFICE

September 2014

Dear Valued Pension and Annuity Member,

We are continually looking for ways to enhance member services, in particular to make your visits regarding Pension and Annuity services as informative and pleasant as possible. The most effective session is with a dedicated analyst who will work with you and answer your questions so you can make thoughtful and well informed decisions. That takes time --- the kind of time that is only available with scheduled appointments.

Beginning September 22, 2014, we are requesting that you either **call (978.253.5101) or email (panda@carpentersfund.org)** the Fund Office to schedule an appointment with an analyst from our Pension and Annuity team. Our member services coordinator will work with you to organize a day and time that is most convenient for you and that fits into the P&A appointment schedule. This new feature will ensure that you have all the time you need to understand your benefits completely, as well as what your options are.

We encourage you to make an appointment when you're ready to come in to guarantee an allotted period of time to conduct your business. Visiting without an appointment may incur a long wait and an abbreviated meeting with an analyst, depending on the number of people on the appointment schedule and time of day.

In addition, a Pension and Annuity Analyst is available by appointment **on the first Tuesday of every month between the hours of 12:00pm and 8:00pm at the New England Carpenters Vision Center**, located in the Carpenters Center at 750 Dorchester Ave. in Dorchester, MA. You can schedule your appointment in Dorchester by calling **617.782.0100** and a staff member will be happy to assist you.

As a reminder, the New England Carpenters Benefit Funds Office is opened Monday through Friday 8:30AM to 4:30PM and you can always visit our web site at www.carpentersfund.org.

We look forward to seeing you soon!

NEW ENGLAND CARPENTERS BENEFIT FUNDS

Pension and Annuity Department

Have questions about your **ANNUITY** benefit ?



Are you wondering about your **PENSION** options ?

INTRODUCING

THE PENSION AND ANNUITY APPOINTMENT SCHEDULING FEATURE

designed to give you the time you need to discuss your benefit options with one of our Pension and Annuity Analysts

It's easy . . .

Simply call our **P&A Appointment Scheduling line at 978.253.5101** or **email panda@carpentersfund.org** to schedule an appointment with an analyst from our Pension and Annuity team. Our member services coordinator will work with you to organize a day and time that is most convenient for you and fits into the P&A appointment schedule. This new feature will ensure that you have all the time you need to understand your benefits completely, as well as what your options are.

If you visit without an appointment, you may have a long wait or an abbreviated meeting with an analyst, depending on the number of people on the appointment schedule and time of day.

We hope to see you soon !



Great Benefits for Life